



# Rush-Co Warranty Policy: Rushmore Products

## TRUSS BUILDINGS

- Rushmore Truss Buildings New Frame and Membrane Limited Warranty Policy
- Prorating Chart
- Required Building Registration Form
- Required Warranty Picture Samples

### **A. Rushmore Truss Buildings New Frame and Cover Limited Warranty Policy**

#### A) 1. Scope of Limited Warranty:

- a) Rushmore Buildings are warranted to the original building owner to be free of defects in materials and workmanship under normal use and proper maintenance. The building membrane are warranted against damage caused by hail and deterioration caused by ultraviolet rays, when such damage or deterioration results in the loss or effectiveness of the membrane as a weather barrier.
- b) This warranty shall be effective only if and when the warranty is properly registered and Rush-Co receives notice of such defect during the period of the warranty.
- c) Remedy of the defect(s) may be through the supply of new or rebuilt covers and/or parts, on-site repair, or a membrane repair kit, at the option of Rush-Co.

#### A) 2. Warranty Registration:

- a) Each Rushmore Building is shipped with a warranty package. If one is not provided contact Rush-Co immediately @ 605-369-6000. Follow all instructions and return the completed registration card within 30 days of the installation of the membrane assembly and not more than 60 days after the original Rush-Co Rushmore Building invoice date. Warranty card and pictures must be filled out completely and returned to Rush-Co in order to register the product and activate the warranty. Submitted warranty photos may be used for marketing purposes.

#### A) 3. Terms of Limited Warranty Coverage:

- a) Should any components be found to have manufacturer's defects under normal use and proper maintenance, the defect(s) will be repaired or the component(s) replaced, at the discretion of Rushmore Buildings.
- b) Warranted areas of workmanship on the membrane includes: woven high density polyethylene coated fabric, stitching on the membrane, and sewn membrane webbing decomposition due to exposure to ultraviolet rays or weathering. Main Membrane (Roof) heat sealed joints are warranted for workmanship. A membrane is not war-ranted when deterioration is due to improper membrane tension causing abrasion, hold down webbing abrasion or failure, or lack of maintenance in keeping the membrane properly tensioned over the structure; discolored or translucent areas in the PVC along the heat sealed joints of the membrane are a result of the manufacturing process and are not warrantable.
- c) All hardware, ratchets, mounting brackets, and ratchet tubes that are used on the main cover on properly tensioned covers are also warranted if purchased from Rush-Co.
- d) End wall fabric, rope, webbing, and fabric door components (including fabric doors, cable, cable clamps, winches, and pulleys) are covered by a 12 month warranty from invoice date.



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- e) The building owner shall be responsible for the cost of the repair or replacement parts pro-rated per year following the original purchase date, plus the cost of delivery and installation of the replacement part, if required, as per the proration table in Section B. Any parts repaired or replaced under this warranty are warranted for the remaining unexpired portion of the warranty period applicable to the original product. Rushmore Buildings reserves the right to substitute replacement parts that are comparable in function and quality to the original and shall not be liable if the replacement component varies in appearance from the original component.
- f) Labor to remove/install cover is the owner's responsibility and not covered under warranty.

### A) 4. Limits and Release of Liability

- a) This warranty does not apply to defects or damages resulting from (1) improper installation of the structure and/or cover; (2) inadequate maintenance; (3) modification of the product; (4) integration with other products or accessories not manufactured specifically for use with Rushmore Buildings; (5) exposure to corrosive elements; (6) corrosion resulting from building application, environment, and/or insufficient maintenance; (7) use of abrasive cleaning methods, chemicals or solvents; (8) foundation design and/or installation and/or deficiency in the foundation; (9) product recall; (10) normal wear and tear; (11) storage and/or handling of the cover; (12) tarp wear due to poorly fitted frame connections, frame parts puncturing the cover welding and/or weld splatter; and (13) an act of God.

### B) Proration Table

Rushmore Building Warranty Prorating Chart		
Warranty Year from original invoice date	Rush-Co %	Customer %
1st, 2nd & 3rd	100%	0%
4th	90%	10%
5th	85%	15%
6th	70%	30%
7th	55%	45%
8th	40%	60%
9th	25%	75%
10th	20%	80%
11th	15%	85%
12th, 13th & 14th	10%	90%
15th	5%	95%

- b) This warranty does not apply to cosmetic defects or deterioration, including fading or discoloration of the membrane. In no event shall Rushmore Buildings, its manufacturers, any distributor, or the selling dealer be liable for any direct, indirect, special, incidental or consequential damages (including loss of profit, loss of time, inconvenience, or the inability to use this product for any purpose). Rushmore Buildings and its authorized dealers are independent businesses; authorized dealers are not agents or legal representatives of Rushmore Buildings. Authorized dealers have no right or authority to assume or create any legal obligation or responsibility, expressed or implied, on behalf of Rushmore Buildings, or to bind Rushmore Buildings in any manner whatsoever. Rushmore Buildings shall have no liability for any acts, errors, omissions, workmanship, supplies, advice, representation, or misrepresentation of any authorized Rushmore Dealer.

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### WARRANTY REGISTRATION

**Rush-Co. Warranty Registration Form: \*Complete Information is required!**

\*Rush-Co Invoice # \_\_\_\_\_ \*Rush-Co Invoice Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Account Name on Invoice \_\_\_\_\_  
Dealer Name: \_\_\_\_\_ (\*if supplied by a dealer)  
Dealer Address: \_\_\_\_\_ (\*if supplied by a dealer)  
Dealer Phone: (\_\_\_\_)\_\_\_\_-\_\_\_\_, Email Address: \_\_\_\_\_ (\*if dealer supplied)

### OWNERS INFORMATION

\* Owners Name: \_\_\_\_\_  
\* Owners Mailing Address: \_\_\_\_\_  
\* Building Site Address: \_\_\_\_\_  
Customer Phone: (\_\_\_\_)\_\_\_\_-\_\_\_\_ Email Address: \_\_\_\_\_ Fax: \_\_\_\_\_

D) A minimum of 5 pictures of the building must be supplied for Warranty to take affect:  
1. Exterior Side View 2. Exterior End View 3. Interior Truss View 4. Interior End View 5. Main Frame  
Sections Connection Points (All Pictures must show membrane in place and tightened over the frame)

Customer Testimonial/Comments  
\_\_\_\_\_  
\_\_\_\_\_

Print Name of person filling out form: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Phone Number of person filling out form: (\_\_\_\_)\_\_\_\_-\_\_\_\_  
Signature of person filling out form: \_\_\_\_\_  
Title (check one) \_\_\_\_\_ Owner \_\_\_\_\_ Dealer Rep. \_\_\_\_\_ Contractor \_\_\_\_\_ Other

Rush-Co Factory Warranty Authorization:  
Signature: \_\_\_\_\_ Title: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_





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### Samples of Building Pictures Validating Rushmore Building Warranty

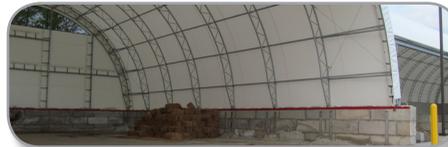
#### 1. Exterior Side View

- cover tension
- pony wall composition
- hold down ratchets in place
- looking for sharp edges



#### 2. Exterior End View

- Canastota flap tension
- looking for sharp edges
- end wall design
- attachment of all supports



#### 3. Interior Truss View

- Cover tension
- brace placement
- pony wall design



#### 4. Interior End View

- Placement of braces and cables
- cover tension
- connection of trusses



#### 5. Interior Connections

- Smooth connections
- braces in place
- sharp edges are covered
- braces are straight

